



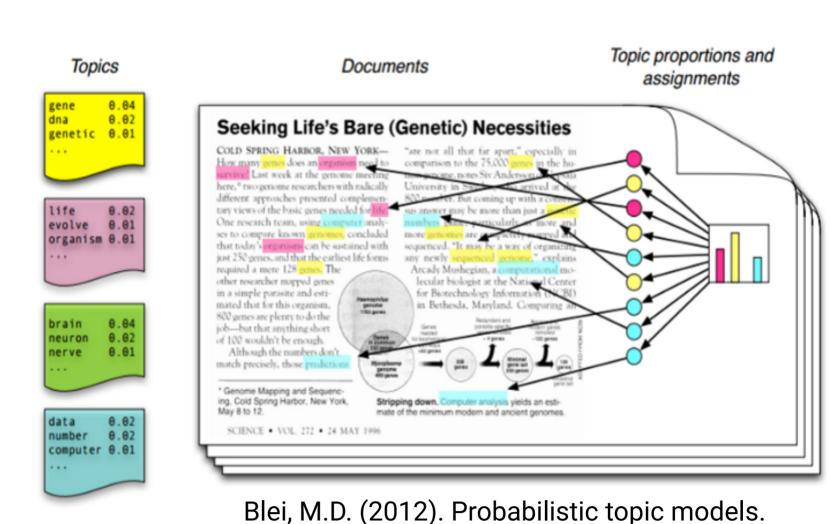
# Visualization Needs in Computational Social Sciences

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## **Motivation & Research Question**

- Machine learning techniques are increasingly applied by social scientists
- •understanding visualization needs is important for computational social science, which Lazer et al. characterized "as a field that leverages the capacity to collect and analyze data at scale to examine patterns of individual and group behaviors"
- •Research Question: What contextual visualization needs do these researchers have when confronted with such complex systems?

# Machine Learning & Topic Modelling



Topics in 956,000 articles published in the New York Times computed using Latent Dirichlet Allocation (LDA)

The New York Times

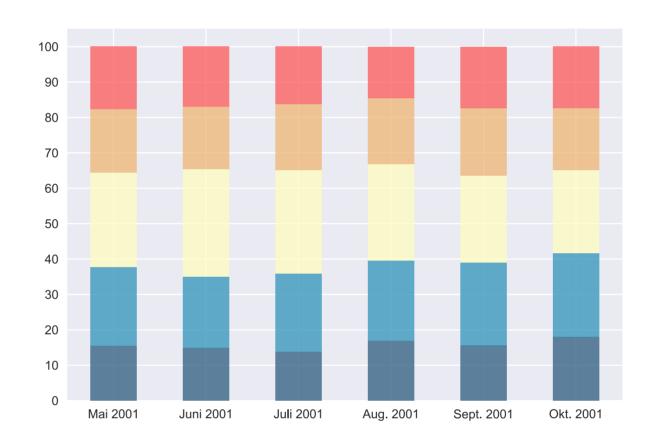
## Method

- within-subjects design, where 7 social science and humanities students used visualizations of how the topics in a newspaper changed over time
- Participants performed three tasks:
  - Reading Values:
  - "Identify the exact proportion of topic X in month M."
  - Comparing Proportions:
  - "How much is the proportion of topic X in month M in relation to the proportion of topic Y in month N?"
  - Recognising Patterns:
  - "Name all patterns that you can recognize for all topics."
- interviews & qualitative coding with inductive category formulation following Mayring

### **Visualization Needs**

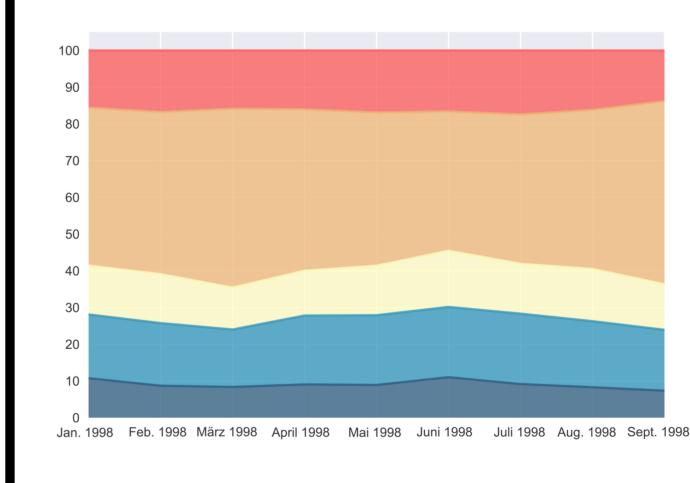
- confirmed universal needs like readability, accuracy, and precision
- found a need to quickly establish an overview and a need for intuitively interpretable visualisations
  - heat maps had a big advantage here since color appeared to be intuitively interpretable by most users
- •right visualization technique is highly dependent on the data, the task, and the participant
  - stacked area charts were perceived as difficult for the tasks
- •we suggest giving explicit instructions and making interpretation strategies explicit

## Visualizations



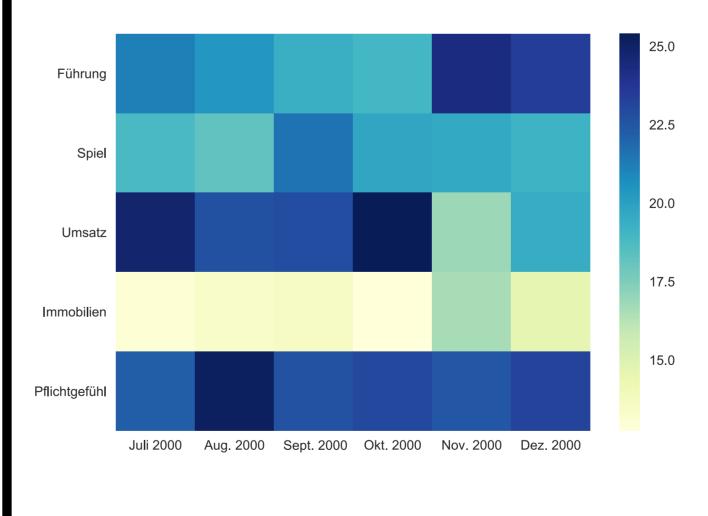
#### Stacked bar chart

- good readability of exact values
- required subtraction of lower unit values
- not always helpful when comparing individual topics



#### Stacked area chart

- subtraction of lower unit values necessary
- individual values cannot be precisely identified
- known chart type
- uncertainty about the interpretation strategy



#### Heat map

- no subtraction of underlying unit values necessary
- intuitive interpretation of the hue
- poor readability of accurate values
- visually appealing through structure
- confusion when comparing topics
- visualization that required the least effort